



Police and Crime Panel

Date Thursday 3 February 2022
Time 9.30 am
Venue Council Chamber, County Hall, Durham

Business

Part A

**[Items during which the Press and Public are welcome to attend.
Members of the Public can ask questions with the Chairman's
agreement]**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the meeting held on 10 January 2022 (Pages 3 - 12)
4. Declarations of interest, if any
5. Precept Consultation - Report of the Police and Crime Commissioner (Pages 13 - 40)
6. Performance Progress Report - Report of the Police and Crime Commissioner (Pages 41 - 42)
7. Media Report - Report of the Police and Crime Commissioner (Pages 43 - 46)
8. PCC Commissioning Update - Report of the Police and Crime Commissioner (Pages 47 - 48)
9. HMICFRS Inspections - Report of the Police and Crime Commissioner (Pages 49 - 52)
10. Complaints Update - Report of the Monitoring Officer and Clerk to the Police and Crime Panel (Pages 53 - 56)
11. Such other business, as in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

Helen Lynch
Monitoring Officer

County Hall
Durham
26 January 2022

To: **The Members of the Police and Crime Panel**

Durham County Council

Councillors D Boyes, L Hovvels, D Nicholls, J Nicholson (Vice-Chair), R Potts,
A Savory and M Simmons

Darlington Borough Council

Councillors J Dulston, B Jones (Chair) and N Wallis

Independent Co-opted Members

Mr N J H Cooke and Mr D K G Dodwell

DURHAM COUNTY COUNCIL

At a Meeting of **Police and Crime Panel** held in **Council Chamber, County Hall, Durham** on **Monday 10 January 2022** at **9.45 am**

Present:

Councillor B Jones (Chair)

Durham County Council:

Councillors D Boyes, J Miller (substitute for L Hovvels), D Nicholls, J Nicholson (Vice-Chair), R Potts and M Simmons

1 Apologies for Absence

Apologies were received from Councillors J Dulston, L Hovvels, A Savory and N Wallis and Mr N Cooke and Mr D Dodwell.

2 Substitute Members

Councillor J Miller substituted for Councillor L Hovvels.

3 Minutes

The minutes of the Meeting held 17 September 2021 and Special Meeting held 5 November 2021 were agreed as true records and signed by the Chair.

4 Declarations of Interest

There were no Declarations of Interest.

5 HMICFRS Inspection Reports

The Panel considered a report of the Police and Crime Commissioner which outlined the findings of the recent inspections conducted by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) that have required a Police and Crime Commissioner (PCC) comment as follows:

- Police response to violence against women and girls - final inspection report;
- PEEL 2021/22 – An inspection of Durham Constabulary;
- A joint thematic inspection of the criminal justice journey for individuals with mental health needs and disorders.

Councillor D Boyes noted that previously the rating for Durham Constabulary had been 'outstanding', with the PEEL rating for 2021/22 being 'good', and asked what moves were being taken towards getting back to 'outstanding'. The PCC noted a new grading regime was in place, with 12 areas being considered. She added that, for Durham Constabulary, 11 out of 12 areas were graded as 'good' or 'outstanding'. She reiterated the inspection regime had changed, with Durham being one of the first force areas to undergo the new PEEL Inspection.

Councillor D Nicholls asked what was meant by 'standardise the approach in terms of tackling violence against women and girls', noting each situation would be different, requiring different levels of support. The PCC noted that it had been identified there was a need to have a plan in terms of tackling violence and girls, with a national plan having been launched just before Christmas. She added that work relating to Police and Crime Plan and new Champions in place would look to support victims, looking nationally and operationally in order to be the best when developing, alongside partners, a strategy to address violence against women and girls.

Councillor R Potts referred to the PEEL 2021/22 Inspection Report, noting a graph that set out that one would be four times more likely to be a repeat victim of domestic abuse in Durham compared to the national figure and asked what was being done and who was being held accountable in terms of the rise in domestic abuse numbers. The PCC reiterated that the Police and Crime Plan was in implementation and prior to Christmas 2021, with the help of Public Health and other partner agencies, a Domestic Abuse and Survivors' Champion had been appointed to work alongside the Victims' Champion. She noted domestic abuse continued to be a concern and explained she would be working with partners and agencies to address those trends. She noted the Inspection had found that the Constabulary had policies in place that enabled Police to alert victims of domestic abuse of their rights, as provided for in the domestic violence disclosure scheme. The PCC noted Durham Constabulary was above average, across England and Wales, in responding to victims' requests as regards potential abusers and added that as a new PCC it was timely to have the PEEL Inspection Report to highlight areas where work would need to be done, with further updates to be provided to the Panel at future meetings.

Councillor R Potts noted the appointment of the new Domestic Abuse and Survivors' Champion and the speedy response to victims in terms of intelligence, however, he noted the report had stated that the Constabulary needed to improve in some areas to provide a consistently good service. He noted that his concerns related to the figures of four times the number of people becoming victims of domestic violence, with no one seeming to be accountable for that. The Chief Executive of the Office of the PCC (OPCC), Steve White explained that the standard of the recording of crime statistics by Durham Constabulary was considered to be very good. He added that a downside to that high standard was that there was an impression that crime in Durham was worse than in other parts of the country when in fact some of the reality, though not all, was that Durham Constabulary records those incidents better than other forces around the country, giving in some instances a 'false positive'. He added that, in the role of the PCC in holding the force to account, if the force was better informed as regards domestic violence than other forces, then there was the opportunity to tackle the issue. He reiterated that Durham Constabulary's crime statistics recording had been recognised nationally.

Councillor D Boyes acknowledged Durham Constabulary's good crime recording and noted that an issue for the Panel was in comparing performance if other forces were recording differently. He added that there was a need for uniformity in terms of recording across all forces, an issue he had raised back in 2013. The PCC noted that the Chief Constable was keen to speak to the Panel as regards the new reporting regime and statistics, how that would be used, and what other forces were doing. She noted an upcoming development session with Panel Members would be insightful and noted that the Domestic Violence and Survivors' Champion would be in attendance at a future meeting of the Panel.

Resolved:

That the report be noted.

6 Precept Consultation

The Panel considered a report of the Police and Crime Commissioner relating to the planned consultation on the level of the policing precept in 2022-23.

The Chief Executive, OPCC noted further details as regards consultation questions had been circulated and that the consultation would seek views on a precept increase of £10, for a Band D property, and also contained questions relating to the Police and Crime Plan and priorities areas.

He explained that there were a number of facets in relation to the consultation in order to reach people, with social media being key. He noted resources allocated for social media advertising, in order to reach as many people as possible. The Chief Executive, OPCC referred to the 'Keep in the Know' public contact database, with over 9,000 people signed up, adding they would be encouraged to respond to the precept consultation. He noted the timescales involved and that it was hoped a final report would be presented to the Panel at its meeting in February.

Councillor R Potts noted that precept data available via the PCC website was out of date and asked as regards the current grant from Government for 2022/23 as he had also been unable to find that information from the website. He noted the statement from the Chief Executive, OPCC in terms of 'the Government has determined a maximum increase of £10 per Band D property', around a four percent increase, and asked whether that was national or just for Durham. The Chief Executive, OPCC noted it was a maximum precept rise for English and Welsh forces. Councillor R Potts noted that the consultation questionnaire stated, 'The government funding settlement assumes that PCCs in England and Wales will increase their tax for policing by £10 per year...'. He added that he had been unable to find on the Government website or the PCC website any statement from Government in terms of assuming a £10 per year rise. The Chief Finance Officer, OPCC and Assistant Chief Officer, Durham Constabulary, Gary Ridley noted it had been within documents circulated to police forces, adding when the provisional grant settlement had come out in December 2021, the narrative included an assumption of a £10 increase per year for the next three years giving an extra £774 million collectively across English and Welsh police forces. The PCC explained as regards the website, noting staffing issues and work concentrating on the precept, with the Chief Executive, OPCC adding the comments relating to the website were noted and the issues would be looked at.

Councillor J Miller noted the headline figure of a proposed four percent increase in precept and explained that people would ask 'what am I getting for that increase'. The Chief Finance Officer, OPCC noted that the intention in the current financial year would be: to invest in additional 999 / 101 call handlers; introduce Operation Snap, the ability for the public to submit dashcam footage of incidents; to enable a standstill position in terms of the increased costs relating to gas, electricity, insurance, ICT costs that were not reflected in the Government grant; and in relation to the increase in Employers National Insurance contributions from 1 April 2022. The PCC noted that it was key, within the consultation, to give the public a list of priorities so that they could identify what areas were important to them to help identify priorities and spend, noting just under 200 priorities within the Police and Crime Plan, to be delivered within a challenging timescale.

She added that Durham Constabulary was recruiting for new Police Officers from today and that more detail on the precept would come forward following the consultation with the public.

Resolved:

- (i) That the report be noted.
- (ii) That the Panel received a further detailed report on the consultation.

7 Performance Progress Report

The Panel considered a report of the Police and Crime Commissioner which updated on performance against the Police and Crime Plan 2021-2024 (for copy see file of Minutes).

Councillor D Boyes asked questions relating to the 101 number, noting people had lost confidence in the service, and less Police visibility during the pandemic period, and also asked whether there would be any change in emphasis in respect of community policing. He noted within the OPCC there were the two Champions and Deputy PCC and asked as regards information so that the Panel could have an understanding of relationships and responsibilities. The Chair noted that it would be timely for the Panel to receive an updated 'family tree' setting out structure and areas of responsibility. The PCC noted the new Police and Crime Plan and explained that the Chief Executive, OPCC and the Champions had been working to assign names to the actions that had been set out. She added that there was a lot of work around anti-social behaviour, victims, and domestic violence, with around a third of the objectives being linked to the Champions. She noted there was a need within partner agencies, Durham Constabulary and the OPCC to set out who would be key in delivering the remainder of the objectives. The Chief Executive, OPCC noted the changes and recent appointment of the Champions and explained that the Panel and public would be informed of the people and their responsibilities. He noted the work in respect of the precept consultation and Plan, with structures for the office stemming from the Plan and suggested that an element of the upcoming development session may look at those areas.

In response to a question from Councillor R Potts in relation to staffing and current job adverts, the Chief Executive, OPCC noted that the position of Policy and Communications Officer was a replacement for an Officer who had left the organisation. The Chief Executive, OPCC added that the other three roles advertised had been existing roles that had been carried out under different organisations, now being brought into the OPCC. The PCC noted as additional services that had been commissioned, following Government grants during COVID-19.

The Chief Finance Officer, OPCC added that there was around £2 million per year from Government to commission services with those being put out for tender for periods of two to three years. He noted the challenge, in practice, was to ensure that monies given to organisations had a clear link back to the objectives within the Police and Crime Plan and added that the role of commissioning was becoming a full time job. He added the Government had recognised the changes needed and supported those with funding, such as in the support of victims, and also recognised that those funds were best spent locally, based on local decision making.

Councillor D Boyes noted the update and noted the short period of time to embed changes and make a difference. He noted the impact of the pandemic asked how change would lead to a return to the 'outstanding' policing of three or four years ago, where community policing was the bedrock. The PCC reiterated that the recruitment of additional police officers had gone live today and noted that notwithstanding the time it took to recruit and train new police officers, the commitment to increasing the number of police officers was there. She added that information would be coming forward to the Panel in relation to the Fair Funding Formula noting, as explained in the Police and Crime Plan, that between 2010 and 2020, Durham had lost 27 percent of police officer strength. She explained that while 226 police officers would be replaced by 2023, that would not make up the 408 police officers lost, adding that other PCC areas had noted they had the highest number of police officers ever in their areas. She reiterated that a future report as regards the Fair Funding Formula would provide information on how it would impact Durham and noted she would need the support of the Panel, local Councillors and the local Members of Parliament in relation to funding. The Chief Finance Officer, OPCC noted last year was year one of the uplift and Durham Constabulary had recruited 68 additional police officers and a new shift pattern would go live in two weeks' time with an increase in night-time working. He added there were current 31 police officers in training, a further 32 police officers starting in March and that there was ongoing work in terms of detective roles, noting the national and local shortage of detectives. The Chief Finance Officer, OPCC explained that next year a further 90 police officers would be recruited, with the next intake after that being March 2023.

Councillor J Miller noted the work involved in investigating crimes and noted the work of Northumbria Police, signing up to the 'Police Now' national detectives scheme, and asked why Durham Constabulary had not. The Chief Finance Officer, OPCC explained that the police officer would carry out the initial 'primary investigation' and that would then be passed to 'secondary investigation' involving detectives, but also involving custody and crime scene investigation. He noted he felt 'Police Now' was not right for Durham and that Durham was asking new police officers within their first year if they wished to become a detective.

He added an issue with 'Police Now' was that organisations that signed up to 'Police Now' took a degree of responsibility for their recruitment and training. The Chief Finance Officer, OPCC explained he would prefer to retain a higher degree of control in terms of who was recruited and how they were trained, to maintain the low attrition rate Durham had when compared to other Force Areas, that low rate suggesting that Durham was doing it right in terms of recruitment and management.

Resolved:

- (i) That the report be noted.
- (ii) That the Panel await the new iteration of the Quarterly Performance Report.

8 Media Report

The Panel considered a report of the Office of the Police and Crime Commissioner which provided an update on press and social media coverage concerning the work of the Police and Crime commissioner since the previous meeting (for copy of report see file of Minutes).

Councillor R Potts noted negative comments and feedback as regards the precept received via social media. The PCC noted that she was aware and added that Members would appreciate that many different views would come forward. She explained that all views were important, and she would be cognisant of those views, however, some statements being made via social media were factually incorrect. She noted that comments would be taken on board and she hoped that those commenting on social media would also take time to respond to the consultation and to respond on other issues through the proper mechanisms that were in place.

Resolved:

That the report be noted.

9 PCC Commissioning Update

The Panel considered a report of the Police and Crime Commissioner which provided an update on the decisions taken at the Commissioning Board in October 2021 (for copy see file of Minutes).

The Head of Governance and Finance, OPCC, Charles Oakley explained the main areas related to: bringing the Victim Care and Advice Service (VCAS) and Community Peer Mentors in-house; the Independent Sexual Violence Advisor (ISVA) and Counselling Services being subject to procurement exercises for a three year contracts, with a potential to extend for a further two years; confirmation that a three year grant would be awarded to the supplier for the Tees Valley Inclusion Project for the HALO service.

Councillor D Boyes asked how people accessed those victim services, whether there was an outreach service, and how they would be linked in terms of improving the direction of travel given the PEEL Inspection Report grading of 'adequate' in respect of supporting victims. The Head of Governance and Finance noted that in respect of the sexual violence service it was generally a referral following an initial crisis conversation at the sexual violence referral centre. He added that this would be following a person being a victim of crime and the support offered would be as appropriate. He also noted community outreach programmes in terms of education and added that a proportion of the funding was aimed at being preventative. Councillor D Boyes asked as regards those harder to reach groups and asked as regards the numbers involved and what work was undertaken. The Head of Governance and Finance noted the numbers were not huge and explained in relation to minority communities, such as the LGBTQ+ communities, some of the funding received from Government was provided to specialist organisations that could get into those communities to make people aware of services that were available. He noted around 100 contacts had been made, however, he was not sure of the number of people supported. The PCC explained that this related to bringing the Victims' Service back in-house alongside the Victims' Champions to help deliver the best victims' service in class. She explained that there was also the Community Peer Mentors who had dealt with around 499 victims of crime, 81 percent having identified as being the victim of crime at some stage, and 71 percent within the last month. She noted 44 percent of those supported had also been victims of domestic violence. She added there was an importance in terms of the type of language used, in supporting those that may not see themselves as a victim, to make sure all were aware of the support services that were available. She noted that as the VCAS was unable to support victims of anti-social behaviour, the Community Peer Mentors offered the opportunity to provide support for those victims. She concluded by reiterating that bringing the service in-house and having a Champion with links nationally to the Victims' Commissioner, and across England and Wales with other PCC appointed Victims' Champions, would give the ability to feed into the national level and to also bring in best practice for Durham.

Resolved:

That the report be noted.

10 PCC Decision Records

The Panel considered a report of the Police and Crime Commissioner which provided an update on the Police and Crime Commissioner's Decision Register for 2021-22 and addressed the forward plan (for copy see file of Minutes).

Resolved:

That the report be noted.

11 Independent Co-Opted Members of the Police and Crime Panel

The Panel considered a report of the Monitoring Officer and Clerk to the Police and Crime Panel on the proposed recruitment of an Independent Co-opted Member of the Police and Crime Panel (for copy see file of minutes).

The Governance Solicitor, Kamila Coulson-Patel noted the Panel consisted of 12 Members, seven Durham County Councillors, three Darlington Borough Councillors and two Independent Co-opted Members. She explained as regards the background to the vacancy, the process in terms of advertising, and the Panel appointing an Appointment Panel from its Membership, comprising at least one Member of each of the constituent Local Authorities to undertake the recruitment and selection, after which the Chair and Vice Chair would make a recommendation to the Panel on the appointment.

Resolved:

- (i) That the recruitment process as set out within the report for the appointment of an Independent Co-opted Member be agreed.
- (ii) That the composition of an Appointment Panel to conduct the recruitment process be agreed.
- (iii) That the Panel receive a recommendation of the Appointment Panel at a future meeting on the proposed appointment.

12 Complaints Update

The Panel considered a report of the Monitoring Officer and Clerk to the Police and Crime Panel which provided an update on complaints relating to the Police and Crime Commissioner or the Deputy Police and Crime Commissioner (for copy see file of Minutes). It was noted that between 10 September and 22 December 2021 there have been no formal complaints received in accordance with the procedure.

Resolved:

That the report be noted

Police and Crime Panel

3rd February 2022

Precept Consultation

Report of the Office of the Police and Crime Commissioner



Purpose

1. To update the Panel on the process for setting the Policing precept for 2022/23 and to seek the Panel's support for an increase of £10 per household per year for properties in Band D, and commensurate increases for other properties.

Background

2. In December every year, the Police and Crime Commissioner (PCC) is informed by the Home Secretary of the amount of Government grant that will be provided for policing during the following financial year. That enables the PCC to formulate plans for the level of precept that she will need to ask Council Taxpayers to contribute, in order to deliver policing in County Durham and Darlington in line with the new Police and Crime Plan. The Government normally puts a cap on the level of precept increase. The Government announced the funding settlement for 2022/23 on the 16th December 2021. From this the Force and PCC office has been making the calculations in relation to the effect of the settlement on the overall budgets, along with the priorities for its use.
3. In addition to local taxation and central government grant the Durham Office of the PCC generates and manages additional funding streams. These include from the Ministry of Justice and also grants dependent on bids submitted by the PCC. In the last 12 months this has resulted in total additional funding to the value of £2,523,432 to benefit communities of County Durham and Darlington.

Funding in 2022/23

4. Government funding for policing in Durham and Darlington in 2022/23 includes the following:
 - The Police Grant will increase by 5.7% to £106.1m. This comprises the 'Operation Uplift' funding for 90 extra Police Officers in Durham and Darlington plus monies for the increased Employers National Insurance increase.
 - Capital funding will remain at £0.13m which is no change and will be incorporated into revenue grant .
 - The PCC is enabled to increase funding from the precept for the council taxpayer by 4.3% or £10 for a Band D property as a maximum.

- The total potential revenue funding, assuming maximum precept, increases from £139.4m to £146.8m, an increase of £7.4m or 5.3%.

5. To achieve the £146.8m, it will be necessary to increase precept by the maximum permitted, i.e. £10 per household per year, for properties in Council Tax Band D. If this happens, the implications for each Council Tax Band would be as follows:

Council Tax Band	Police Precept 2021/22	Proposed Annual increase for 2022/23	Proposed Police Precept for 2022/23
	£	£	£
Band A	153.49	6.67	160.16
Band B	179.08	7.78	186.85
Band C	204.66	8.89	213.55
Band D	230.24	10.00	240.24
Band E	281.40	12.23	293.63
Band F	332.57	14.44	347.01
Band G	383.73	16.67	400.40
Band H	460.48	20.00	480.48

Consultation

6. The PCC launched an on-line survey on the 3rd January 2022. This which remained live for 3 weeks closing at midnight on the 24th January 2022. It was publicised using social media, releases to all local media outlets and the PCC website, along with some face to face meetings (but these have been restricted due to Covid), email signatures and use of the force keep in the know database.
7. The survey asks respondents about how much they would accept to pay extra for the provision of its policing service. The survey and the results are attached to this report. In addition to questions relating to precept tax levels, the survey also asks respondents for their views on priorities within the Police and Crime plan. The PCC in consulting on the £10 for a band D property rise, has asked the Force to prioritise funding in relation to call handling performance, improvements in online reporting, recruitment of PCSO's and the instigation of Operation Snap (allowing the upload of dashcam evidence in relation to poor road safety issues).

The on-line survey has generated 658 responses in total.

The main findings are:

- 52% of respondents were prepared to accept an increase as proposed (£10 for a band D property)
- 40% were against contributing more.
- 8% were neutral

In response to the question of whether the respondent saw ASB as a priority 91% agreed.

In relation to questions relating to priorities against the 12 key areas the top 3 responses were:

- More police officers, maintain PCSO numbers, increase uniformed visibility and reduce neighbourhood crime
- Drug Offences – disrupt drug markets and county lines
- Response times – Improve response times and meet increased demand for policing service

8. In addition, respondents were able to provide additional comments. A summary of typical comments is listed below:

- You are doing a good Job lets keep it up
- I think the Police and other emergency services do an excellent job with the present limitations they have
- More and quicker response to complaints, especially complaints of harassment of single young women.
- I would like to ensure and see that any increase in my precept would have a direct impact in my local neighbourhood and not spent elsewhere such as Bishop or Durham
- Definitely need to see more and regular policing in villages.

Summary

9. Given the overall support for an increase, and the clear need to support Policing beyond the constraints of Uplift funding, the Panel is recommended to support an increase in precept of £10 per household per year for Band D properties.
10. As agreed with the Force this will enable in particular:
- Officer numbers increased from 1,275 to 1,365 by 31 March 2023
 - PCSO levels recruited for and maintained at 146
 - Additional call handlers recruited
 - Operation Snap enabled (dashcam footage uploads)
 - Additional IT staff
 - Continued IT technology improvements including online reporting
11. Under Schedule 5 of the Police Reform and Social Responsibility Act 2011, the Police and Crime Panel is required to review the proposed precept, and to make a report on it (the Panel are to determine the manner of this report). The report can include recommendations on the level of the

precept. The panel has the power to veto the proposed precept, which requires a two-thirds majority in favour of a veto.

Recommendation

The Panel is recommended to:

- a) Note the current position of the consultation and the outcome;
- b) Consider my proposal for a £10 precept increase at Band D;
- c) Decide whether to veto my proposal; and,
- d) Produce a report.

Joy Allen
Police and Crime Commissioner

Appendix 1: Risks and Implications

Finance

The outcome of consultation will influence the size of the PCC's, and the Constabulary's, budget in 2022/23

Staffing

None

Equality and Diversity

None

Accommodation

None

Crime and Disorder

None

Children's Act 2004

None

Stakeholder/Community Engagement

A consultation exercise has taken place as set out in the report

Environment

None

Collaboration and Partnerships

None

Value for Money and Productivity

None

Potential Impact on Police and Crime Plan Priorities

Size of budget will influence delivery of priorities

Commissioning

None

Other risks

None

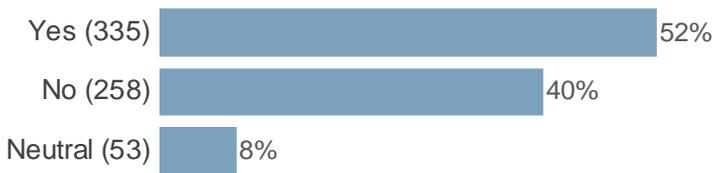
Contact Officer:	Gary Ridley/Steve White
Job Title:	Chief Finance Officer/Ch Exec
Telephone:	0191 3752265
Email:	Gary.ridley@durham.police.uk

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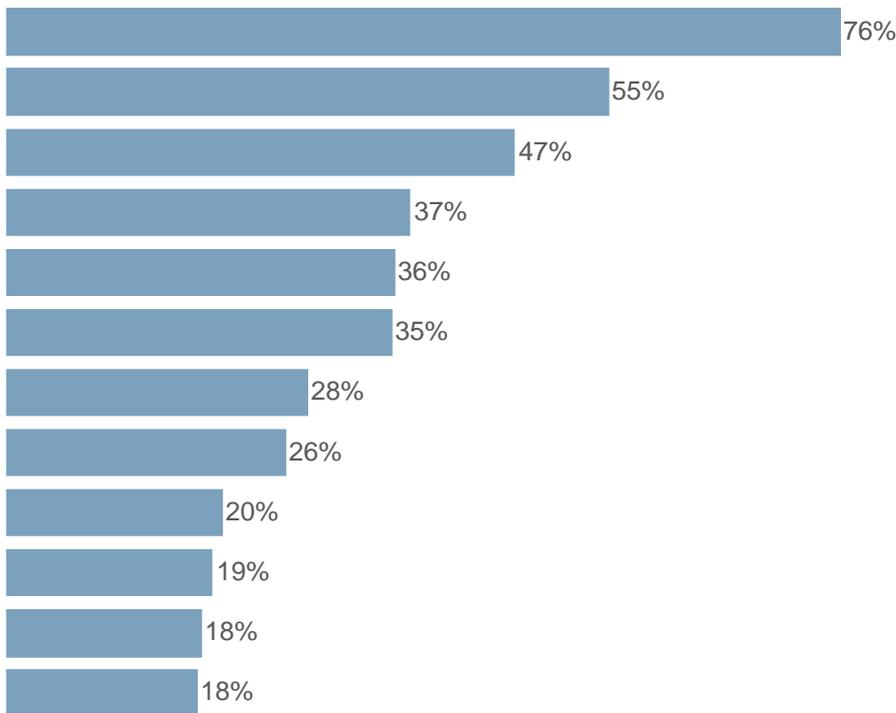
This report was generated on 25/01/22. Overall 658 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 658 cases fall into this category.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Would you support an increase of up to 19p per week in council tax (based on Band D property) to improve local policing across County Durham and Darlington?



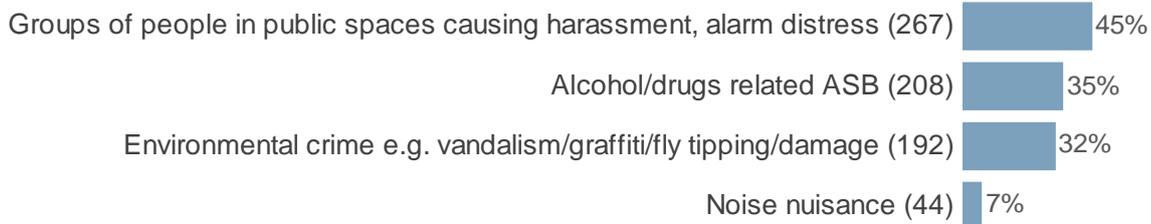
The Police and Crime Commissioner, Joy Allen determines local policing priorities for the Chief Constable to address which are set out in the These priorities reflect what residents told her what matters most to them and what they want to see addressed. This survey is a further opportunity for the public to make their voices heard and to inform policing priorities. Which of the following priorities would you like to see investment in (from the list below please choose up to 5)



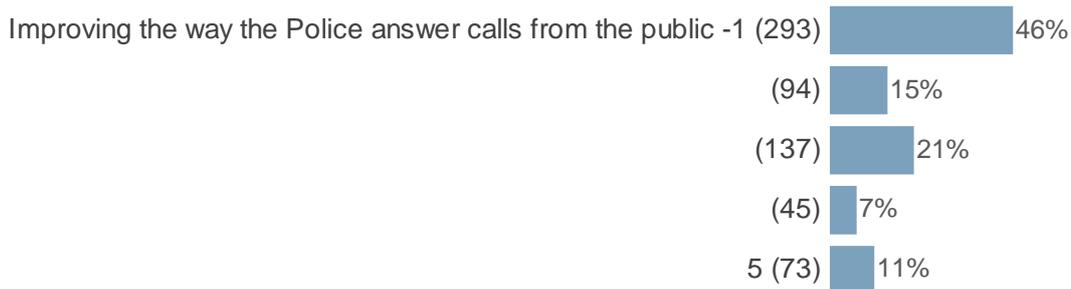
Do you consider tackling anti social behaviour a priority?



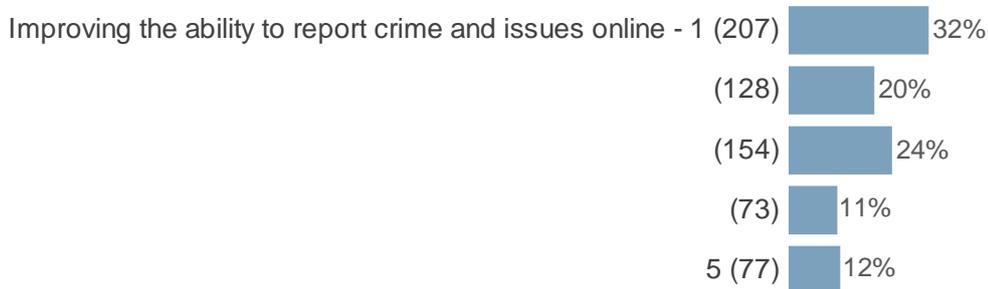
If yes, which of the following concern you the most. (Pick one)



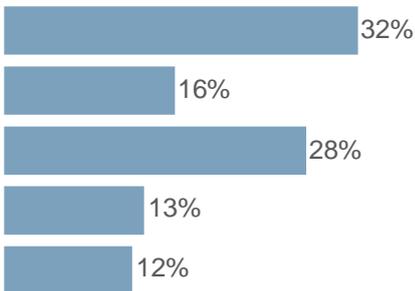
On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (*On a scale of 1-5, with (1 the most important), please...*)



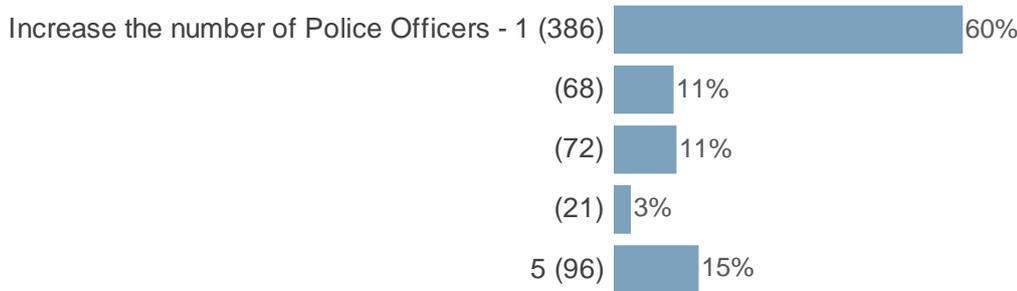
On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (*On a scale of 1-5, with (1 the most important), please...*)



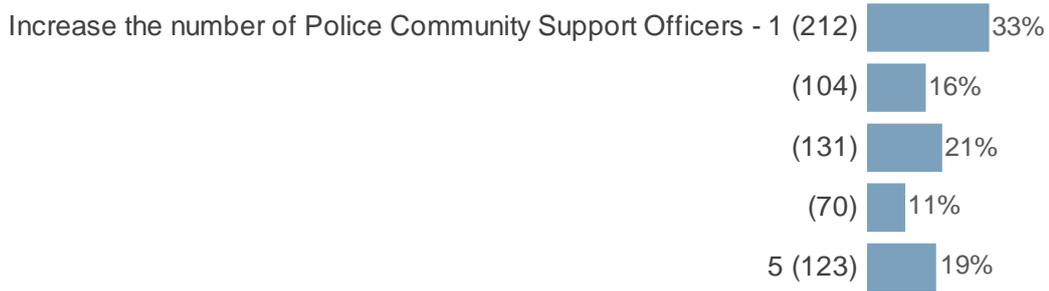
On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (On a scale of 1-5, with (1 the most important), please...)



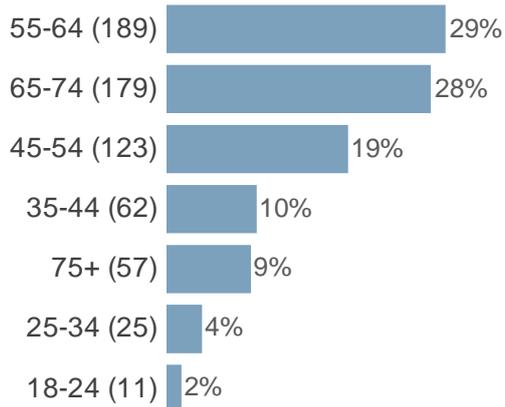
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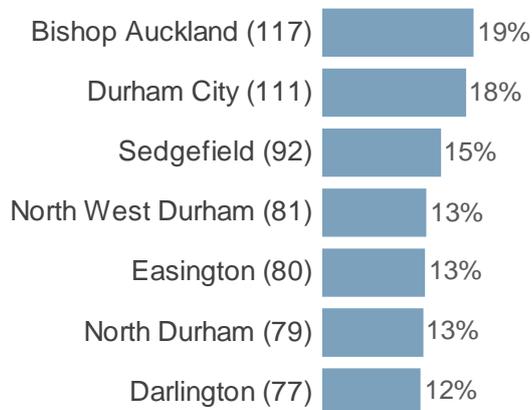
On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (On a scale of 1-5, with (1 the most important), please...)



What is your age



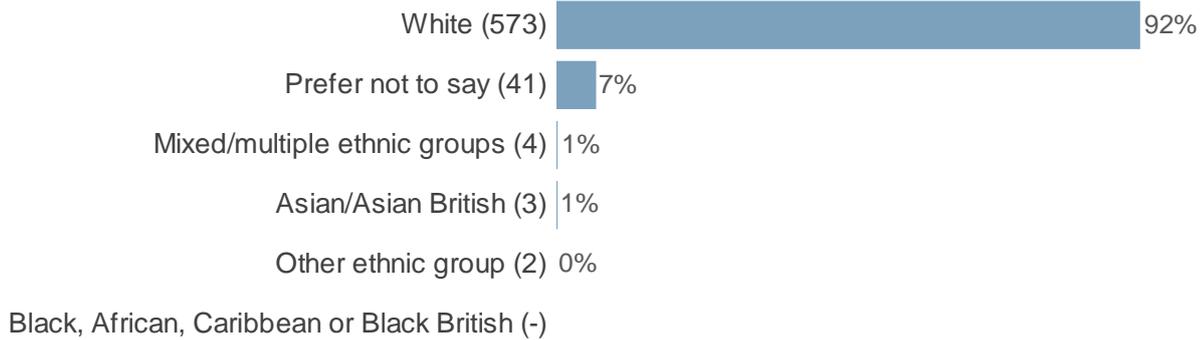
Which constituency do you live in



What is your postcode

DH6 1PR	DL12 9PQ	DH1 5WB	DH1 2AQ	DL5 4DD	DL16 7HR	DL15 0AJ
DL14 7UE	DH6 2AD	DH6 1QS	TS29 6PG	DH1 3QE	DH8 6BL	DL16 6SB
DH9 9PB	DH6 1PY	DH7 0ND	DH1 1DP	SR8 4SP	TS21 2DQ	DL3 8RE
DL5 7QJ	DH8 0UB	TS21 2DL	DL17 9BW	DH9 0UJ	DH6 3QU	DH8 0SL
DL4 1EF	DL1 1EN	DL1 5LH	DL5 6RB	DL12 8TZ	SR8 4SS	DH2 3HR
DH6 3HA	DH2 1NN	TS27 4AY	DH1 1RU	DH4 6HG	DH1 4AS	DH9 6YY
DH7 0AG	SR8 5TG	DH6 2HJ	DH7 9QP	DH9 6LA	DH2 1NB	DL1 5AU
DL17 8HL	DL4 2GU	DH1 5ZJ	SR8 5TF	DH1 1LX	DL4 1QP	DH7 7PG
DL2 2HD	DL3 9EY	DL4 1HR	DL5 7PS	DL12 8TD	DL4 1DE	DL17 0EE
DL2 2AW	DH1 1EN	DL17 8HH	DL14 7BN	SR8 1HN	DL5 4HE	DH2 2JJ
DL1 4LF	DL4 1ET	DH3 3UH	DH1 4NE	DH1 4NL	SR8 5LF	DL12 0QG
DL16 7LH	DH7 7JF	DL14 7SD	DH1 5TT	DL1 3QY	SR8 1QA	DH1 5NS
DL15 0QJ	DH7 0QT	DH1 1UR	DH9 0QX	TS21 2EG	DH1 5TT	DH7 8UZ
DL17 0BW	DH7 7NF	DH9 7JJ	TS28 5EH	DL4 2AH	DH3 4SP	DL17 9HD
DL14 6BD	DH6 1JH					

What is your ethnic group?



Would you be willing to be contacted by Durham Police and Crime Commissioners communication and engagement team to take part in future surveys and to receive news and opportunity updates



Please share any other comments you have below:

Would support your ideas and the increase in Council Tax

Delighted to be consulted - it is an encouraging sign

Police really need to level up. Crimes reported of theft and verbal abuse at same time. Police fail to do anything, not even speak to the thieves, saying the item was gone and no proof. Only proof was position and CCTV. During lockdown. When one person could be met at 2 metres outside. Police allowed 8 to BBQ not at metres and allowed a gathering of 25 where people travelled to.

Not enough done for rural crimes and vandalism

Thanks for doing your best in these difficult times

When the police are reinforced and pro-active, currently the local police are not even reactive, they will get better support. Like living in the Wild West here.

The use of drugs in Peterlee and surrounding areas is astronomical. This leads to thefts and ASB. If the drugs were dealt with the thefts etc would decrease. There are multiple drug dealers and money sharks in my area.

All police stations should be open full time. More police officers on streets... making a presence especially at night time.

Durham as a good police force, keep up the good work.

Stop wasting money on surveys

Newton Aycliffe is currently having major problems with gangs of youths, more visible policing is a priority

Police need to be given more laws on how to deal with crime, too often criminals get a warning or get nothing due to "lack of evidence"

If policing is improved at community level, there will be improvements in other areas of crime.

Our area needs a lot of help from the police to control ASB which is causing problems. Thank you.

Please share any other comments you have below:

Fully support extra funding for police services but I pay approximately £2,000 per year rates (increase of about 100% in ten years) for fewer services, the equation is not stacking up. Yes there is a need for increasing social care as relatives are unable to care for them due to working, but elderly do not usually use all services such as education but they still pay for it in their rates. Plus a large majority look after grandchildren at no charge so that their children can afford to pay bills. Take the money from the existing budget of another service that has less priority

I think more police officers is only any good if the officers are value for money. When I see 8 police officers attending the scene of a car accident but are only there chatting with hands in their pockets, I am not inclined to pay any more out of my pocket towards the police service. Rather than continually expect the public to fund the police service, should you not be looking at re-negotiating the excessive salaries earned by senior police officers, and bringing the salaries of police officers in line with NHS registered nurses less an adjustment for PO's not being required to have a degree. Perhaps it's just me but I get sick of handing out money to the authorities (Council, Police) who have no idea of how to manage the public purse - never mind giving away bicycles and all the rest of it, focus on your job and solve crimes and then maybe people might see the value in what you do. I do believe that last year you claimed that the vast majority of public were extremely happy with the precept increase but when I asked for a breakdown of the data, this was not the case. So why bother going to the trouble of pretending like the public have a say, you're going to do it anyway!

Regular crackdowns on what is often called petty crime, as this may stop some from progressing to more serious levels of criminality.

Get back to feeling the collar of the dirtbags making honest people feel unsafe in their own community..hate crime and online crime appears to be given priority over traditional type of crime , property getting stolen affects people more than someone getting called names online, till basics stuff like this is sorted out then society is on its way down the toilet aided and abetted by the police and the law

Great respect for police and community officers

Please stop wasting tax payers money on vanity projects and employing outside agencies to advise on such things as equality, diversity, and inclusion and start using common sense.

Rural crime - poaching with guns, hare coursing, fly tipping and theft of farm equipment - are my main concern and are very frightening when living in an isolated rural area.

I realise drug and alcohol cause alot of crimes so I also think a tax on alcohol to cover that cost should be levied or maybe more fines for people having caused a disturbance that police have to attend to help raise police numbers.

Would like to see a more regular police presence in our village.

We have one of the highest tax bands in the country , use that instead of asking for more.

In Shildon we have the highest Council Tax in County Durham and year on year with Tory cuts have seen less and less for it. The government must be forced to give parity to County County funding.

The police are not doing enough about problem families,they are laughing at them,get them out of the village before it's to late

Happy to support extra police on the streets with an increase in council tax payments even an increase on the figures above if it meant more police resources

The reason I have taken this stance is because the dealings I have from the Police have not been very professional. This is because when my family and I moved up in this area we had a new caravan broken into, after reporting this to the police it took then 7 hours before they attended which at the time was classed as a grade 2. After giving statements we had no follow up, no one from whiteness care contacted us after the event and there was no follow up communication from the Police at all, as you can imagine we had been let down by the very Police who I had worked for for over 15 yrs in the Cheshire Constabulary where this would not have happened. The duty of care here in the North East needs to be looked at.

Please share any other comments you have below:

I would like to see more police walking the streets. This will allow them to find out what local people want and find out local problems. Till this happens gangs and drugs rule our streets while the older generation lock their doors

The police maintain an incredible service in Darlington, and I feel they deserve more acknowledgement, funding and support from everybody.

I have just moved to the above address from post code TS28 5PB because of persistent ASB.....I have regularly called 101 and emailed my local PCSO who has tried very hard to help the situation.....one problem is getting through on the phone.....the other of course is the lack of Police. I do wonder if there were more sub-offices if they would be a deterrent. It is disappointing to see a lot of them closed. I am always willing to report anything as I would like to see improvements with ASB. I became quite nervous at my last address with quads and off road bikes acting in intimidating ways. Good luck with what you are doing and I hope that you achieve a great success.

Stop employing more well paid individuals to your team Joy

We certainly need to improve policing to prevent crime, anti social behaviour and drug related incidents and I agree and just hope something better comes from this.

I selected Other to the second question. To elaborate, I think the best people to say what the police need to focus on is the police themselves. I cannot say if they need a new technology system (government systems are notoriously poor investments!). Ask the police and act on what they feed back. Oh and please thank them for all their efforts. I am grateful for all they do.

I have, but this space does not allow me to do so.

Reporting crime is easy and efficient, online chat is particularly good, but also phone and online forms /email good, I don't see any need to change this much

Keep up the good work. Got to be frustrating yet rewarding too.

more police on local foot patrols

Firstly can I thank you for the opportunity to give my views on this important issue. I am not in favour of a rise in council tax to pay for additional police and policing in the county. The government have drastically reduced the funding for policing but continue to throw money away, some say fraudulently, on useless contracts to friends and family. I would suggest that considerable pressure be brought to bear on this wasteful government to provide appropriate funding for the police.

Increase number of police available for duty by cracking down on "sickness absence." Smarten the appearance of police, they are increasing looking like paramilitaries. Black shirts, combat trousers, Doc Martins, battle dress tops and base ball caps, topped off by tattoos is not a good look. At least the Met wear white shirts which makes them look more civilised.

Policing is about serving the public and taking a hard line to all criminal activity not allowing roads to be blocked, statues toppled and generally following the woke agenda. Money could be saved for frontline activities if there was commonality of spending across the country.. Example why is there not one make of police car applicable to all forces? All tax payer funded activities from health services to refuse collection seem to allow independent local purchasing.

this community is going down and down in my estimation and it needs a complete clean up.

We would also like to highlight traffic issues around school drop off and pick up and the congestion it is causing.

Seeing police on the streets like you used to. Actually doing anything about kids behaviour towards other people

Durham City seems to have been ignored as a police priority and that is why I do not support an increase

Focus less on getting arrests and peacocking in terms of tackling antisocial behaviour; drink, drugs etc and focus on tackling root causes for example early intervention and focus on education in schools and of the general public at large as opposed to flaunting arrests for minor crimes on social media.

We already get emails from the neighborhood watch team.

Please share any other comments you have below:

You are doing a Good Job lets keep it up

Crime prevention does not exist I was told by Spennymoor police when I complained about yobs causing trouble around our bungalows that the police will do nothing until something happens to us. A short time later an old woman was robbed in her own home by one of the yobs !!!! Bessemer park is lawless

I think the Police and other emergency services do an excellent job with the present limitations they have

Perhaps thought could be given to reducing Parish council tax to increase the Police spending, because year on year this goes up and we see very little benefit from it.

On Monday 13th December, I was bumped into by a careless teenage bike-rider in the Town-Centre precinct, Newton Aycliffe. Several other teenagers were riding their bikes on the pavement, shouting abuse at an adult male and throwing things at him. I reported this to the Police and wrote to the Newton News. The letter was published. I copied it to our Local Councillors and MP Paul Howell. They were very sympathetic and offered advice. We must reclaim our Town-Centre from these hooligans.

There is none or very little police presence in ferryhill. NOT GOOD ENOUGH not getting what I already pay for

Newly moved to the area and am appalled by the amount of anti social behaviour from graffiti, damaged, the amount of litter and the disgusting amount of dog fouling and there seems to be nothing being done about it. The police presence is not really there but unfortunately we feel that the only way to improve the situation is for more police around. People need to see that this behaviour is not acceptable and it needs to start from the bottom stopping the petty crime education education and showing punishment. Crime and anti social behaviour should not be tolerated. Police on the beat.

I would like to know how the significant increase in the DPCC costs are justified? How much is this adding to the Police Force cost?

We are very supportive of the Police in our Household, even if it means contributing more money. We really want to see more visible community policing in the future, like it was many years ago. The Police got to know the area and the people in it, making them much more approachable and also benefiting the community by knowing the issues and the people. Bring back the "bobby on the beat", it makes such a difference to have visible policing to so many of the concerns listed in this survey. Finally we would like to say a big thank you for all those working within the Police for the challenging and often stressful job they do for the citizens of this country. Thank you!

More and quicker response to complaints, especially complaints of harrasment of single young women.

Can't agree with any increase, we seem to get little policing from what we pay already.

The way I've heard police officers talk to people is a concern of mine.

Fatal collisions and aggressive driving incidents continue to rise. Surely we are now all realising that disbanding road traffic patrols department within Durham Constabulary was a serious mistake made by Jo Farrells predecessors.

I already have Keep in The Know and receive notifications.

More funding/assistance for families supporting disabled members

I think we pay enough as it is , paying for police in Durham and bishop Auckland, also things like social care which we do not benefit from. We also seem to pay the highest poll tax in Durham area, but are the worst looked after as Shildon is a pit of criminality.

Forfil election promise and don't waste money on centralised custody suite which will mean even worse police cover.

I would like to ensure and see that any increase in my precept would have a direct impact in my local neighbourhood and not spent elsewhere such as Bishop or Durham

Please share any other comments you have below:

Concerns in community surrounding appointment of current Police & Crime Commissioner

Having created a community Covid-19 community mutual support group, liaised with community and mainstream policing, liaised with Civil Contingencies Unit and coming from a police family my understanding is that funds need to be redirected rather than appropriated for non essential purposes; that officers on the street need to be supported. Given the mishandling of funds by our current Government it is imperative that the message be delivered that the taxpayer is not here to fund their vanity projects that result in a shortfall of funding to emergency services, that a disgusting amount of money that should have been used to fund police and vital NHS resources was channelled into keeping the current Government's party donors and spendthrifts happy. This is the Government that reduced your funding, the taxpayer should not be paying the penalty. Police also need to focus more on the people they protect rather than protecting corporate interests. Policemen need to be back on the street, part of the community not driving through, picking up and collating local information, showing face to reduce crime, engaging directly with the people they protect. We cannot condone further funds being taken from the taxpayer as a result of this Government's bumbling inefficiency to properly distribute vital funds in the first place.

Definitely need to see more and regular policing in villages.

It is difficult to choose five priorities in answer to Question 2 as they are all important issues.

Speed cameras only operating during working hours are no good at all when the boy racers are out having their fun from 7pm till after midnight.

Thanks for initiating this survey

Are you and ALL your staff willing to give up this years wage rise and all the expenses this year? REAL WORLD people are suffering!!!

Applications from community groups for funding for anti crime measures should be encouraged and easy to apply for.

How much is spend on police pensions as a percentage of overall funding

Perhaps if the additional consultancy/managerial employment hadn't taken place a lower percentage rise would have been in order. I would of happily paid the additional 4% if police officers had of been employed instead as it stands I do not agree with the rise.

There is a huge increase in random cash only businesses in the city and surrounding areas that are clearly a front for organized crime. There are shops that are surviving when pretty much empty all day in premises where national chains can not make a profit which is absolutely bizarre. The local police should be investigating this along side HMRC as they will slowly take over the cities and towns in the county and force other businesses out.

Central Government should provide proper funding. This should not be paid for through council tax hikes

Great concern that the police appear unable to pursue cases to a succesful conviction

Crimes should be prioritised on the level of physical damage to individuals, then property, not favouring minorities over mainstream.

Anto social behaviour by stidents in Durham City needs to be resolved. Noise from groups late at night and and house parties need resolving.

The role of uniform officer on the street is where all policing is based from and is very much under estimated by some senioner police officers and politicians.they are the ones directly dealing with the public they are the ones who get the abuse most assaulted and in danger.and have to make decisions on the spot

I HAVE ALWAYS BELIEVED FOOT PATROL TO BE IMPORTANT

Road safety is a major issue, driving standards are appalling and death and injury rates rising. Bad drivers are very often criminals too, and criminals use cars. Many crimes have been solved by a traffic stop. I haven't seen a traffic patrol for months.

Please share any other comments you have below:

I think the police in Spennymoor are getting a bad name for not stopping stealing eg breaking into sheds

Having lived in many places in England over the past 78 years Co Durham is the best by a very wide margin.

ASB is making life intolerable in my area, wheatley Hill

Would like to see police on their feet on the streets as I did in the 1960s.

I am most concerned by trail-bikers and quadbikers riding round the town and ruining all the green spaces.

Reduce police officers in back office roles with relevant police staff (civilianise)

sort out the response to ASB and being able to actually contact you would be a great step

Already pay substantial local tax! No enough police presence in Darlington. Need for speed cameras in Darlington access roads.

I think the police have enough money. They get help with mortgages and other perks that come with the job upping our council tax just takes away our hard earned money to give to police and we work just as hard and sometimes harder no perks in the nhs and that's saving lives it is disgraceful that hard working class people should pay out money for a police force to add more staff they managed before what has changed the cost of living has gone up but we don't get a pay rise why should our hard earned cash go to police for God's sake sort it out people are on the breadline they only had a raise last year

You really need to look at how youth ASB is dealt with. Stanley Front street us a no go area due to gangs of youths. Police and council vehicles damaged and no police carry out foot patrols. I personally have witnessed police and wardens being chased out of the area. It really us about time police made arrests and stopped this attitude of ignoring public order offences and criminal damage offences just because these youths are under 16. I feel sorry for pcso and warden staff as they have no powers and no support from police officers and their senior officers. The time has come for some strong and robust policing as your are slowly losing the streets and respect of the public. Taking praise for reducing the number of youth arrests which Durham has should not be an option. Robust policing please

Your role is a waste of public money. Monkey in a labour badge get elected.

This is tax by stealth,ALL households in County Durham should have right of reply,this campaign is restricted to those who access/use the police website Undemocratic

The Criminal behaviour by youths is high priority for Newton Aycliffe.

not enough done to catch petty thefts from properties by so called scrap men

As an OAP I feel like a rat in a maze. It's all too much too...information overload. Of course update the police service- the increase is very small. Review other services...

This report was generated on 25/01/22. Overall 658 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 658 cases fall into this category.

Would you support an increase of up to 19p per week in council tax (based on Band D property) to improve local policing across County Durham and Darlington?

Yes (335)	51.9%
No (258)	40.0%
Neutral (53)	8.2%

The Police and Crime Commissioner, Joy Allen determines local policing priorities for the Chief Constable to address which are set out in the
 These priorities reflect what residents told her what matters most to them and what they want to see addressed. This survey is a further opportunity for the public to make their voices heard and to inform policing priorities.
 Which of the following priorities would you like to see investment in (from the list below please choose up to 5)

Neighbourhood Policing – more police officers, maintain PCSO numbers, increase uniformed visibility and reduce neighbourhood crime (490) 76.4%	Road Safety – roads policing (tackling drink/drug driving and speeding), introduce operation snap to enable dashcam footage of dangerous drivers to be uploaded a... 35.3%	Fraud/Online crime – cyber crime and digital investigation capabilities (121) 18.9%
Drug Offences – disrupt drug markets and county lines (354) 55.2%	Reporting crime – make it easier to report crime on 101 or online and enhance call handling capacity (177) 27.6%	Victims Services, improving the quality of police investigations with better outcomes and improved satisfaction amongst victims (115) 17.9%
Response times – Improve response times and meet increased demand for policing service (299) 46.6%	Violence Against Women and Girls, providing more resources to tackle violence, abuse and intimidation of women and girls (164) 25.6%	Police stations – police buildings and equipment to ensure they are fit for purpose (112) 17.5%
Crime Prevention – crime prevention initiatives in the community (237) 37.0%	Rural Crime – understand and respond to the needs of rural communities (127) 19.8%	
Serious and Organised Crime – ensure the police force has the necessary resources to respond to serious and organised crime threats (firearms, drugs, child criminal... 35.6%		

Do you consider tackling anti social behaviour a priority?

Yes (588) 91.4%
No (55) 8.6%

If yes, which of the following concern you the most. (Pick one)

Groups of people in public spaces causing harassment, alarm distress (267) 44.8%
Alcohol/drugs related ASB (208) 34.9%
Environmental crime e.g. vandalism/graffiti/fly tipping/damage (192) 32.2%
Noise nuisance (44) 7.4%

On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (<i>On a scale of 1-5, with (1 the most important), please...)

Improving the way the Police answer calls from the public -1 (293)	45.6%
(94)	14.6%
(137)	21.3%
(45)	7.0%
5 (73)	11.4%

On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (<i>On a scale of 1-5, with (1 the most important), please...)

Improving the ability to report crime and issues online - 1 (207)	32.4%
(128)	20.0%
(154)	24.1%
(73)	11.4%
5 (77)	12.1%

On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (<i>On a scale of 1-5, with (1 the most important), please...)

Improving road safety and enforcement to reduce the number of deaths and serious injuries on the road - 1 (207)	32.3%
(100)	15.6%
(177)	27.6%
(82)	12.8%
5 (75)	11.7%

On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (<i>On a scale of 1-5, with (1 the most important), please...)

Increase the number of Police Officers - 1 (386)	60.0%
(68)	10.6%
(72)	11.2%
(21)	3.3%
5 (96)	14.9%

On a scale of 1-5, with (1 the most important), please rate the importance of each category below. (On a scale of 1-5, with (1 the most important), please...)

Increase the number of Police Community Support Officers - 1 (212)	33.1%
(104)	16.3%
(131)	20.5%
(70)	10.9%
5 (123)	19.2%

What is your age

55-64 (189)	29.3%	75+ (57)	8.9%
65-74 (179)	27.8%	25-34 (25)	3.9%
45-54 (123)	19.1%	18-24 (11)	1.7%
35-44 (62)	9.6%		

Which constituency do you live in

Bishop Auckland (117)	18.6%	Easington (80)	12.7%
Durham City (111)	17.6%	North Durham (79)	12.5%
Sedgefield (92)	14.6%	Darlington (77)	12.2%
North West Durham (81)	12.9%		

What is your ethnic group?

White (573)	92.4%	Asian/Asian British (3)	0.5%
Prefer not to say (41)	6.6%	Other ethnic group (2)	0.3%
Mixed/multiple ethnic groups (4)	0.6%	Black, African, Caribbean or Black British (-)	-

Would you be willing to be contacted by Durham Police and Crime Commissioners communication and engagement team to take part in future surveys and to receive news and opportunity updates

Yes (388)	61.7%
No (246)	39.1%



Precept Report 2022/23

Police and Crime Panel

Policing Precept

2022/23



Precept

£10 increase at Band D = 19 p per week

Increase from £230 to £240

National average £240

Northumbria £144

Cumbria £272

N Yorks £271

Cleveland £266



Precept

Council Tax Band	Police Precept 2021/22	Proposed Annual increase for 2022/23	Proposed Police Precept for 2022/23
	£	£	£
Band A	153.49	6.67	160.16
Band B	179.08	7.78	186.85
Band C	204.66	8.89	213.55
Band D	230.24	10.00	240.24
Band E	281.40	12.23	293.63
Band F	332.57	14.44	347.01
Band G	383.73	16.67	400.40
Band H	460.48	20.00	480.48



Deliverables

- Officers increased from 1,275 to 1,365 by 31 March 2023
- PCSO's 146
- Staff 1,120
- Recruitment underway for officers and PCSO's
- Additional call handlers to be recruited
- Operation Snap
- Additional IT staff
- New custody build
- New technology
- Fleet replacement



Finance

Revenue Budget

- Balanced for 2022/23
- Deficits in future years

Reserves by 2024/25

- £6.6m working balance
- £1.7m PCC community safety reserve
- £0.4m collaboration reserve
- £0.9m capital and revenue grant



Efficiency

- Efficiency and savings work to commence
- Plan on a page agreed with core indicators of efficiency
- National efficiency and productivity group
- High expectation for forces



Questions?



Police and Crime Panel

3rd February 2022

Performance Progress Report

Report of the Police and Crime Commissioner



Purpose

1. To update the Police and Crime Panel on the current work strands associated with developing performance management of the Police and Crime Plan 2021-2024.

Background

2. There is no update since the last report received by the Police and Crime Panel on 10th January 2022.

Next Steps

3. The new iteration of the Quarterly Performance Report should be in place for the next Police and Crime Panel meeting 7th March 2022. By this time the new performance framework pertaining to accountability will be in operation.

Recommendations

4. It is recommended that Panel members note the report and await the new iteration of the Quarterly Performance Report.

Joy Allen
Police and Crime Commissioner

Appendix: Risks and Implications

Finance

N/A

Staffing

N/A

Equality and Diversity

N/A

Accommodation

N/A

Crime and Disorder

N/A

Children's Act 2004

N/A

Stakeholder/Community Engagement

N/A

Environment

N/A

Collaboration and Partnerships

N/A

Value for Money and Productivity

N/A

Potential Impact on Police and Crime Plan Priorities

Timely completion of internal performance management processes is essential to delivering the Police and Crime Plan.

Commissioning

N/A

Other Risks

N/A

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Police and Crime Panel

3rd February 2022

Media Report



Report of the Durham Police and Crime Commissioner

1. Purpose

This paper provides an update of press and social media coverage concerning the work of the Durham Police and Crime Commissioner since the previous meeting.

2. Top press releases published

Press releases published since the last meeting include:

- PCC Consults on Cost of Policing
- New specialist posts help PCC strengthen the voice of victims of crime
- PCC's robust plans for a safer future unveiled to the public
- PCC agrees company to build new Investigative Hub
- PCC Welcomes Focus of Government Drug Strategy
- PCC Supports changes to Policing Bill
- PCC & Shadow Minister visit to joint Tri Responders in Stanhope
- Durham PCC supports White Ribbon Day
- Positive action taken to improve road safety
- Durham PCC welcomes new scrutiny volunteers
- Deputy PCC appointed for County Durham & Darlington
- We need to address gambling addiction where it is a driver to crime urges PCC
- PCC Statement following budget and comprehensive spending review
- PCC to host public meeting focusing on off-road bikes
- Thank You – Consultation on Police and Crime Plan
- PCC Welcomes Victim Survey Results and agrees more needs to be done to empower victims

Key publications include Northern Echo, Chronicle Live, Aycliffe Today, Durham Advertiser, Newton News, Darlington & Stockton Times, Sunderland Echo and Teesside Live.

Broadcast

- BBC Radio Newcastle Interview – 04.08.21 - In response to ONS drug death rate figures
- Metro Radio Interview – 05.08.21 – Police and Crime Plan Consultation open
- BBC Radio Tees Interview – 06.08.21 - In response to HMICFRS report on fraud

3. Social media activity

- 7737 followers on Twitter
- 6626 followers on Facebook
- 761 followers on the PCC Instagram Account

**As of 20.01.22*

Top social media posts between (01.10.21 – 20.01.2022)

Top tweets:

- 61.5K reach – One Punch Awareness Week
- 34.8K reach – Off road bikes public accountability meeting date
- 32K reach - Naloxone

Top Facebook posts:

- 50.9K – Precept Consultation
- 40.9K – Erin awarded for being a young road safety hero
- 29.9K – Company appointed to start custody suite
- 8.3K – One Punch Awareness Week
- 6.4K - Newton Aycliffe NPT do a Santa's Grotto

Top Instagram posts:

- 159 reach – Darlington re victims with champ
- 166 reach – Appointment of Champions
- 164 reach = Ferryhill meeting on ASB
- 155 reach – Police Recruitment
- 155 reach – Neighbourhood Policing Week

4. Columns

- One Darlington Magazine Jan 2022 – Putting Climate Change at the Heart of Policing
- Ferryhill & Chilton Chapter – Jan 2022 – PCC Awards Hub Build Contract
- Ferryhill & Chilton Chapter – Nov 2021 - Your Monthly PCC Update
- Bishop Auckland Press – Dec 2021 – Your Monthly PCC Update
- Shildon Town Crier – Nov 2021 – Your Monthly PCC Update

5. Recommendations

Panel Members are recommended to note the information contained in this report.

Vicki Booth – Community Engagement Officer

Appendix 1: Risks and Implications

Finance

None

Staffing

None

Equality and Diversity

None

Accommodation

None

Crime and Disorder

None

Children's Act 2004

None

Stakeholder/Community Engagement

None

Environment

None

Collaboration and Partnerships

None

Value for Money and Productivity

None

Potential Impact on Police and Crime Plan Priorities

Positive coverage of activity will help to boost confidence in policing.

Commissioning

None

Other risks

None

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Police and Crime Panel

3rd February 2022

PCC Commissioning Update

Report of the Police and Crime and Commissioner



Purpose

1. To update Panel Members of decisions taken at the Commissioning Board in December 2021.

Commissioning Board Decisions

2. The following decisions were taken at the Commissioning Board
 - A contribution of £5,000 to the Durham Cyber Club to deliver diversionary activities and cyber education to young people aged 11 to 18 years across county Durham, one evening per week.
 - A contribution of £25,000 for the initial development and first year administration of a local Modern Slavery and Human Trafficking (MSHT) Network (co-commissioned with Cleveland).
 - A contribution of £3,000 to the Darlington Youth Justice Service to deliver a BTEC qualification in Teamwork and Personal Skills.
 - A match funded contribution of £7,500 towards the overall project cost for ANPR cameras in Weardale.

Recommendation

3. To consider the report and provide any comments and questions.

Charles Oakley
Head of Governance & Finance

Appendix 1: Risks and Implications

Finance

All funding decisions are reflected in the OPCC 2021/22 budgets.

Staffing

n/a

Equality and Diversity

n/a

Accommodation

n/a

Crime and Disorder

Many of the projects are aimed at reducing crime and disorder.

Children's Act 2004

n/a

Stakeholder/Community Engagement

Information about the PCC's funding streams is set out in the Police and Crime Plan.

Environment

n/a

Collaboration and Partnerships

n/a

Value for Money and Productivity

Value for Money is a key consideration in the allocation of all funding.

Potential Impact on Police and Crime Plan Priorities

All funding is expected to have a positive impact on priorities.

Commissioning

As per the report.

Other risks

n/a

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Police and Crime Panel

3rd February 2022

HMICFRS inspections



Report of the Police and Crime Commissioner

Purpose

1. To brief the Police and Crime Panel on the findings of the recent report by HM Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) that have required a PCC comment, listed below:
 - National Child Protection Inspection- Post-inspection Review

National Child Protection Inspection- Post-inspection Review

This was a post-inspection review carried out by HMICFRS in October 2021 in relation to the original inspection October 2019. The findings of the post-inspection review were published on 14th January 2022.

2. A summary of the post-inspection review is as follows:
 - Durham Constabulary has improved the way it protects vulnerable children, but further changes are needed to help keep them safe;
 - since its last inspection of Durham Constabulary's child protection services in 2019, the police force had made positive changes;
 - improvements included; dealing with registered sex offenders, the control room response to incidents involving children, and dealing with cases where children are reported missing;
 - the response to children at risk of online sexual exploitation, including prioritising investigations and sharing information with safeguarding partners earlier;
 - the detention of children in police custody, including ensuring appropriate adults arrive promptly and children are not detained unnecessarily after charge; and
 - there are still not enough accredited investigators in specialist safeguarding teams to meet demand.

3. Durham Constabulary have worked systematically to address the issues raised in the original inspection. For example, immediately developing a Vulnerability Gold Group to specifically address the findings of the inspection. Notwithstanding, it is of concern that the Force's processes around the response to children at risk of online sexual exploitation are not yet followed as consistently as they should be. This extends to the timeliness of information sharing with partners to reduce potential risk to the child. This will continue to be monitored closely by the PCC. Overall, there is clear evidence that the Force have plans in place to address these areas for improvement in a targeted manner which can provide a layer of assurance that further improvement will be seen over the coming months.

Recommendations

4. That the Panel notes the content of the inspection report.

Joy Allen
Police and Crime Commissioner

Appendix 1: Risks and Implications

Finance

N/A

Staffing

N/A

Equality and Diversity

N/A

Accommodation

N/A

Crime and Disorder

N/A

Children's Act 2004

N/A

Stakeholder/Community Engagement

N/A

Environment

N/A

Collaboration and Partnerships

N/A

Value for Money and Productivity

N/A

Potential Impact on Police and Crime Plan Priorities

N/A

Commissioning

N/A

Other risks

N/A

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Durham Police and Crime Panel

3 February 2022

Complaints Update

Report of Helen Lynch, Monitoring Officer and Clerk to the Police and Crime Panel

1 Purpose of the Report

- 1.1 To update members on number of formal complaints received since the last meeting.

2 Executive Summary

- 2.1 On 16 October 2020 the Police and Crime Panel approved an update to the procedure for handling complaints relating to the PCVC or the Deputy PCVC. In addition to this the Police and Crime Panel agreed to receive at each regular meeting an update on the number of formal complaints received including those which may have been rejected without consideration by the Panel in accordance with the procedure.

3 Recommendation

- 3.1 The Panel are asked to note the report.

4 Complaints Procedure

- 4.1 The Police and Reform and Social Responsibility Act 2011 sets out the role and responsibility of Panels, this includes handling complaints relating to the Police and Crime Commissioner and their Deputy where appointed.
- 4.2 The Police and Crime Panel on 16 October 2020 reviewed and agreed an update to the procedure for dealing with complaints and conduct matters about the PCVC and their Deputy. The updates to the procedure were made following recommendations of the Local Government Association (LGA) on the best practice for complaints handling.
- 4.3 Following the approval by the Panel to adopt the updated procedure, the procedure took effect for all complaints received after 16 October 2020. A copy of the updated procedure is available on the Durham County Council website and is also available on request.

5 Complaints Update

- 5.1 The Panel have delegated responsibility to the Monitoring Officer to the Police and Crime Victims Commissioners Office for the initial receipt of complaints, and referral to the Panel, if there appears to be any substance in it. There may be instances where a complaint is not presented to the Panel such as withdrawn complaints or those which are outside of the policy to be considered.
- 5.2 In order to promote transparency and ensure effective scrutiny it was agreed on 16 October 2020 that the Panel would receive a report at each regular meeting on formal complaints received relating to the PCVC, including those which have not been presented to the Panel.
- 5.3 Between 23 December 2021 and 26 January 2022 there have been no formal complaints received in accordance with the procedure.

Background Papers

None

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Appendix 1

Legal Implications

The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 set out the functions of police and crime panels in relation to the handling of complaints concerning the conduct of police and crime commissioners, and provide for local arrangements to be made in order to resolve complaints.

Finance

None specific for this report.

Consultation

None specific for this report. .

Equality and Diversity / Public Sector Equality Duty

None specific for this report.

Climate Change

None specific for this report.

Human Rights

None specific for this report.

Crime and Disorder

None specific for this report.

Staffing

None specific for this report.

Accommodation

None specific for this report.

Risk

None specific for this report.

Procurement

None specific for this report.

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